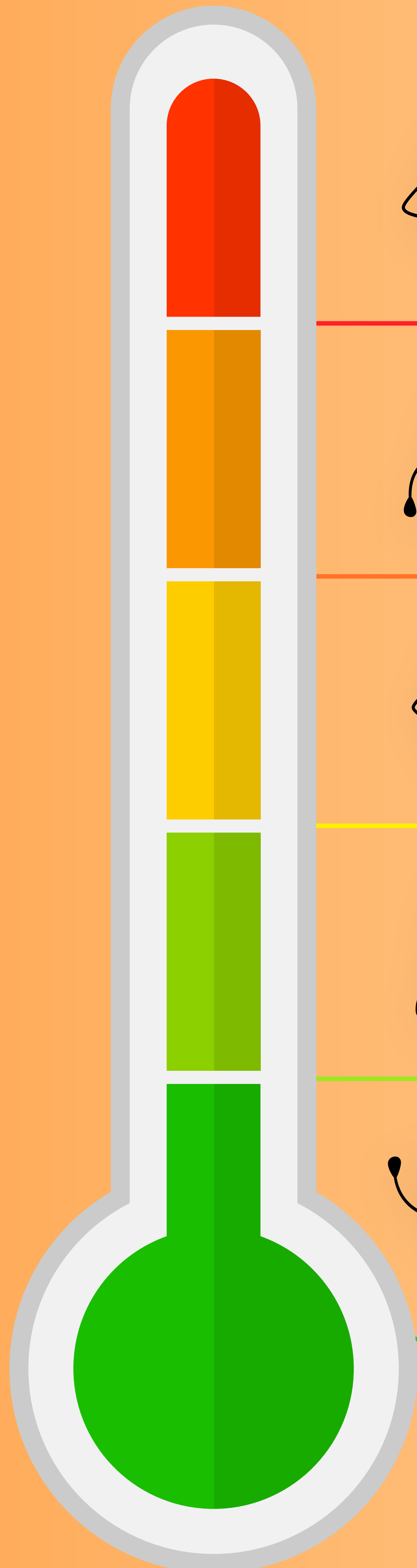


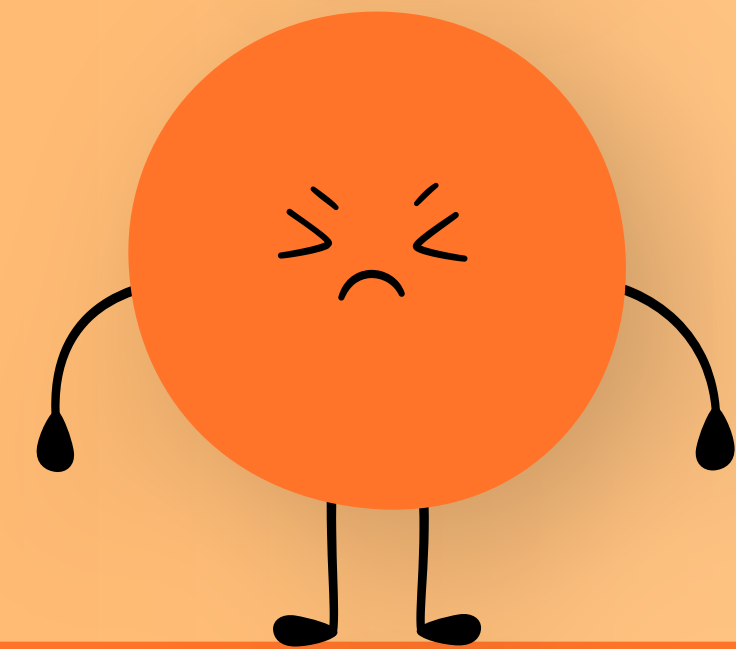
PATIENT FRUSTRATION INDEX

Half of Americans scored “burned out” or “severe,” indicating high frustration with the healthcare system.



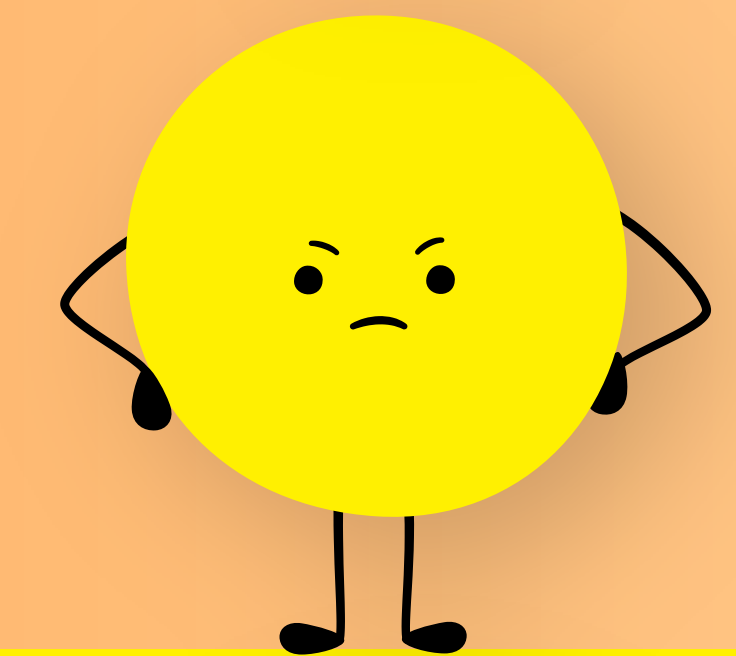
BURNED OUT

You've reached your limit. When you visit the doctor, you feel rushed or dismissed. Your mental health, personal relationships or professional life may have been impacted.



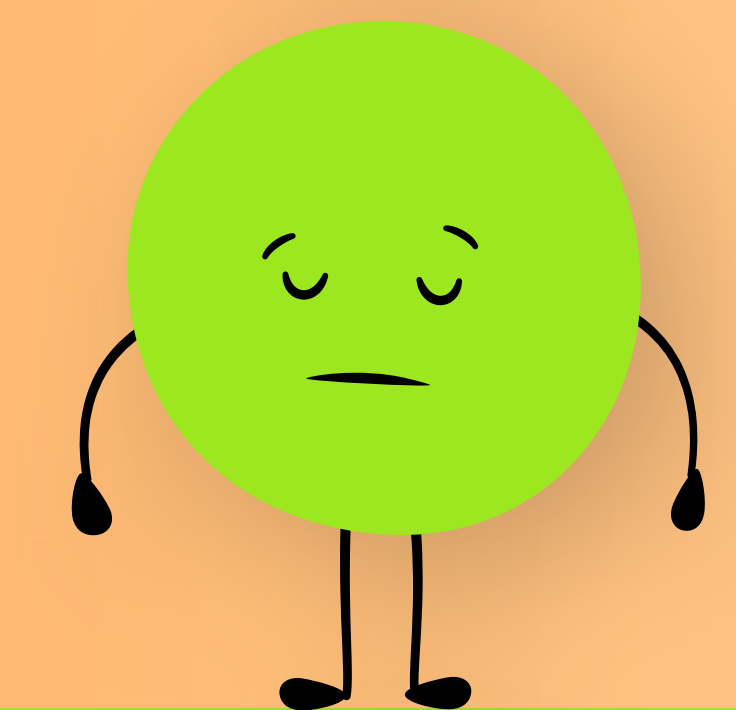
SEVERE

Your frustration level is high. You spend more time in the waiting room than with the doctor. You're inclined to switch doctors to find a better experience.



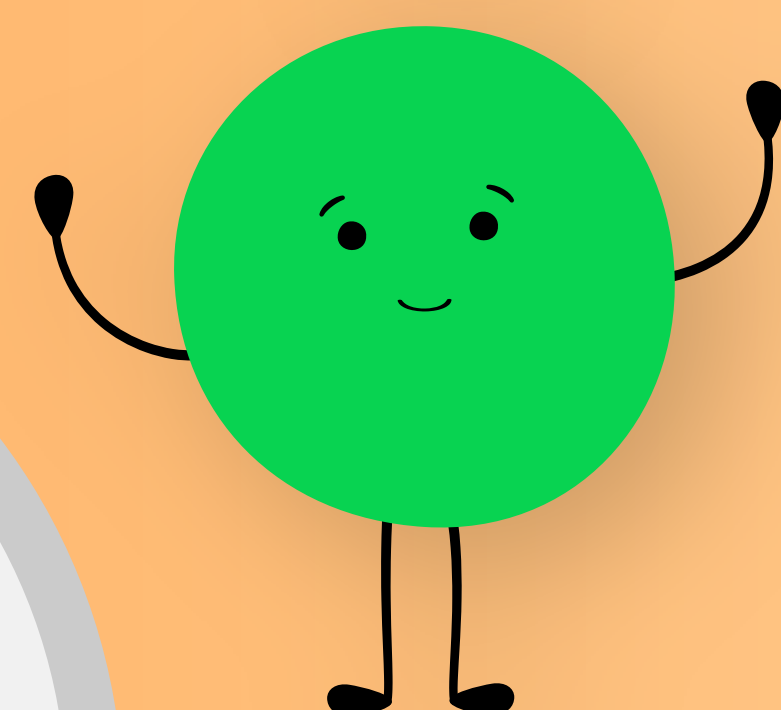
MODERATE

Your experience is hit or (often) miss. Sometimes you wait months to get an appointment, and the paperwork is exhausting. Once the bill arrives, it's confusing and unclear.



MILD

You encounter the occasional bump like long wait times in the waiting room or to get an appointment. Making sense of what your health insurance covers is frustrating.



MINIMAL

You're handling it better than most, but are you getting the most out of your medical care? When it comes to your health, you shouldn't settle for less.

Visit MDVIP.com/PatientBurnout and see how you score.